

Friday, 01 October 2021

Dear Parent/Carer

My Child At School (MCAS)



As an academy we know how important the communication between school and home is. We would like to thank you for your support in terms of encouraging your children with their academic success and we'd like to make this even easier for you.

We have introduced 'My Child At School', an app and internet based service that gives you more information about your child's progress, behaviour and attendance, keeps you up-to-date with school news and even allows you to pay for school meals and trips online safely and securely.

The app allows you to see how many rewards your child is receiving, keep a track on their daily attendance and enables you to instantly access school letters and communications.

In the next few days, we will be sending you a **username, invitation code and the school ID (11665)** via text.

You will need to go to <https://www.mychildatschool.com/MCAS/MCSRedeemInvitationCode> to set up MCAS using the details sent. After setting up your account you will then be able to download the MCAS app.

In order to send you this code the school needs to have an up-to-date email address and phone number. If you know that the school does not have this information because it has recently changed, or you have not been receiving the recent regular communication then please send updated information (names and year group of your children, parent's email and mobile number) to admin@oasislisterpark.org

Oasis Academy Lister Park will phase out all hard copy correspondence and aim to be completely paperless and cashless by January 2022. This means MCAS will be the only way you can pay for school meals and trips in future.

Going paperless will achieve significant savings to the school budget that can be re-invested to support students' teaching and learning. This change will also support the environment and contribute to reducing our carbon footprint.

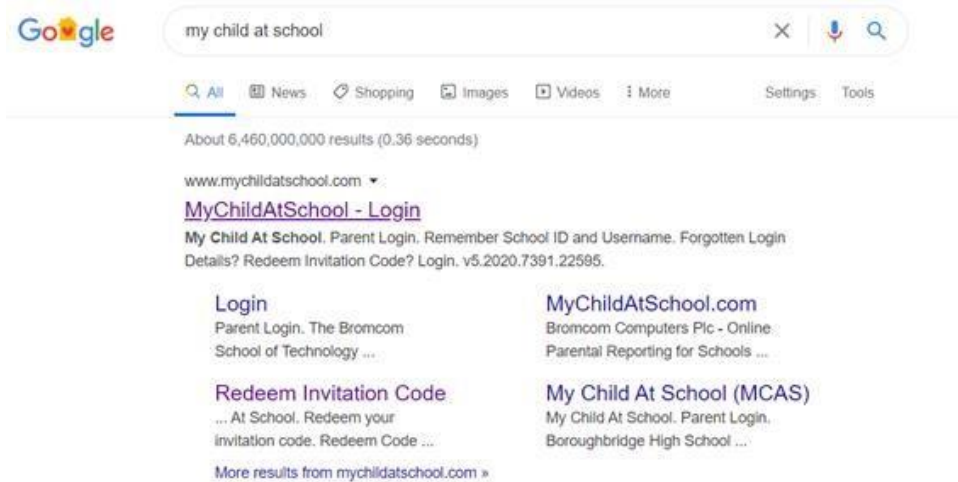
To support the implementation of MCAS please find below a guide for logging into MCAS and some Frequently Asked Questions that may be useful to you.

Your Sincerely

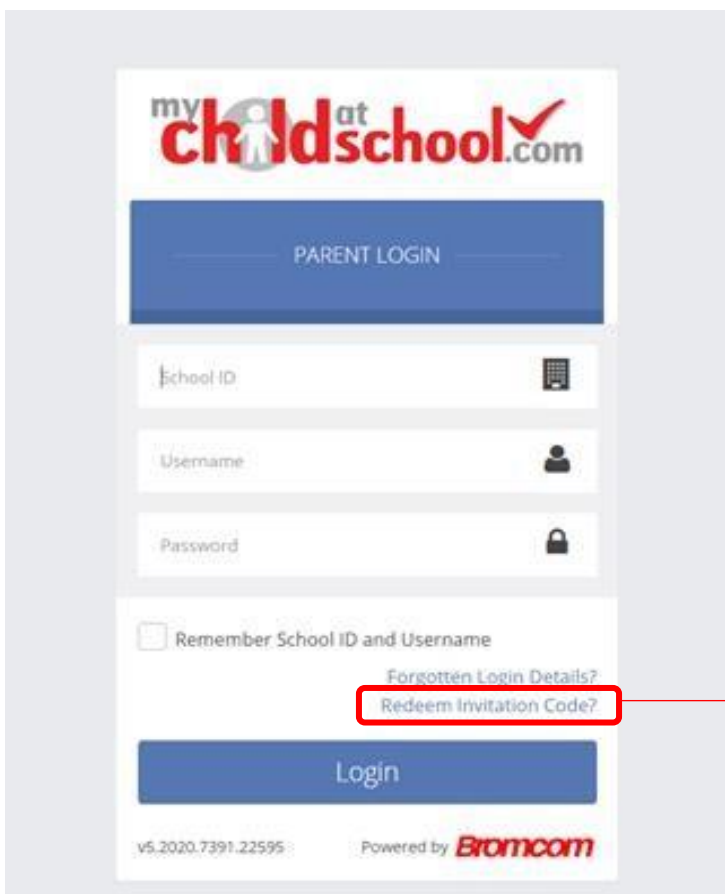
A handwritten signature in blue ink, appearing to read 'Mr M Drury'.

Mr M Drury
Assistant Principal

To initially login to MCAS (My Child at School), download the app or go to the following website:

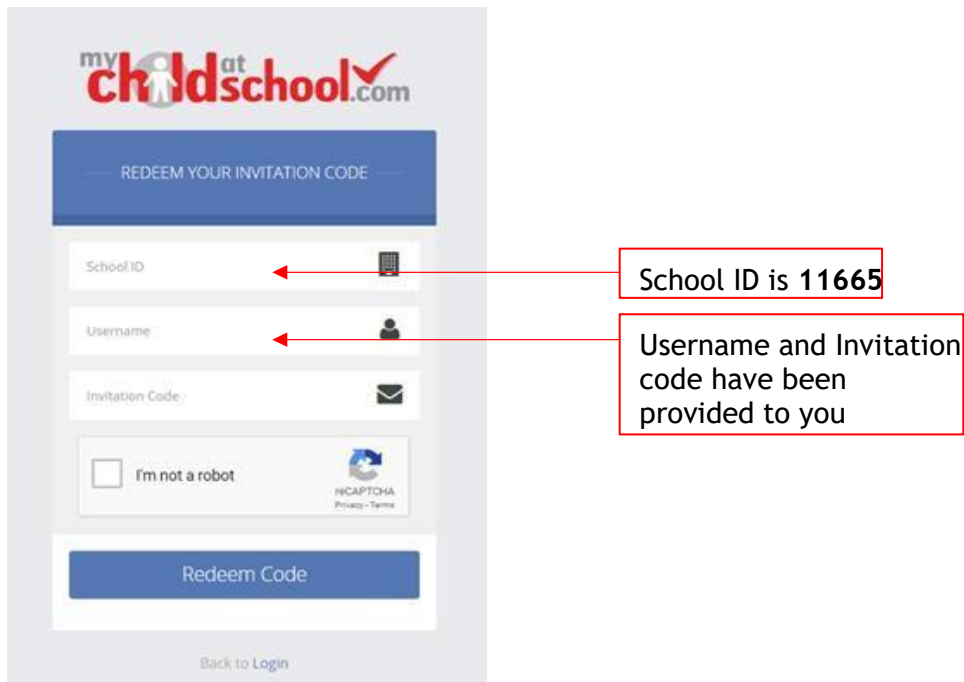


You will then see the screen below:



Click on the link 'Redeem Invitation Code', do not type the Invitation Code in the password box, this will not work.

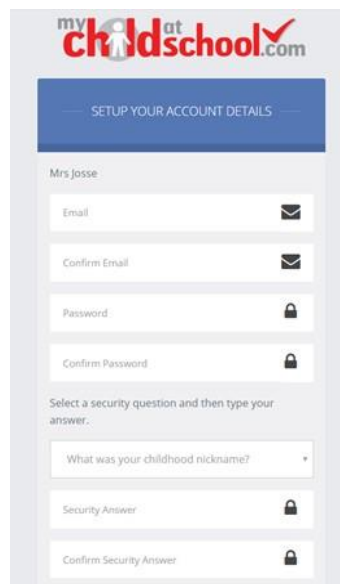
Once you have clicked on Redeem Invitation Code you will see the following:



School ID is 11665

Username and Invitation code have been provided to you

Once you have selected 'I'm not a robot' and redeemed your code, you can then set up your account details and create a password:



You should now be able to log in with your new password.

It is very important that you allow/enable "Push Notifications" in order to receive the most recent correspondence

FAQs:

Where do I find my School ID, Username and Invitation Code?

You have been provided with the School ID, Username and Invitation Code via Text or by post.

What do I do if I haven't received a letter regarding MCAS?

If you have lost or not received your details you can contact us by phone on 01274 362050 or you can email the Admin Team on to request that your details are resent. Please be aware that due to data protection we are not able to issue Usernames and Invitation Codes by e-mail or phone.

What do I do if I have lost my password?

If you have lost or not received your details you can contact us by phone on 01274 362050 or you can email the Admin Team on admin@oasislisterpark.org to request that your details are resent. Please be aware that due to data protection we are not able to issue username or password details by e-mail or phone.

How many MCAS logins are available for my child?

There is one login created for each parent / carer with parental responsibility. If you have more than one child in school, these details will also enable you to access their information.

Can I access MCAS from a tablet or smartphone?

The MCAS can be accessed through any internet enabled device such as a smartphone, tablet, laptop or desktop computer.

Who should I contact if I have a question about the data on MCAS?

If you have any questions regarding MCAS please contact Oasis Academy Lister Park on 01274 362050. The receptionist will then direct your question to the appropriate member of staff who will endeavour to deal with your query in a timely manner, generally providing a response within 24 hours.

You can also email the Admin Team on admin@oasislisterpark.org